

# Welcome to Marathon Petroleum Louisiana Refining Division!





## Management's Commitment to Safety

#### NO GO!

#### SUSPEND WORK OBLIGATION

This is my commitment to you.

As an employee or contractor of MPC Refining, you have the authority and responsibility, without fear of reprimand or repercussion, to immediately suspend any work that is unsafe or presents a danger to you, your co-workers, or the public. You are empowered to get others involved to determine a safe resolution before proceeding with the work.

Make the Safe Choice, on Every Task, Always!

Michael Henschen II, VP, Louisiana Refining Division

# General Refinery Information

## **General Refinery Information**

#### **Units:**

A process unit is a collection of equipment grouped together that performs a function. (i.e., Crude Unit, Steam Unit, etc. )

Some units will be mixed in one area.

#### **Domains:**

A group of units that are combined for operations.

- Ideally, domains are grouped together according to a common purpose of the individual units.
- The term "domain" applies to Operations.
- LRD has 10 Domains.

#### **Zones**:

Zones are an area that is applied to maintenance activities.

- Where domains are the term used by operations, zones are the terms used by maintenance.
- Note Domain 2 and Zone 2 do not necessarily include the same units.



# **Equipment Numbering System**

## **Example**

212-1201-01

212: Unit Number

**1201:** (Tower Number)

**01:** (Series Number)

<b>Function Number</b>	Function Name
XXX-0XXXX	Piping
XXX-11XXX	Vessels/ Columns
XXX-12XXX	Drums/ Towers
XXX-013XXX	Heat Exchangers
XXX-14XXX	Heaters
XXX-15XXX	Pumps
XXX-16XXX	Boilers
XXX-17XXX	<b>Cooling Towers</b>
XXX-18XXX	Compressors/ Blowers/ Gearboxes
XXX-19XXX	Tanks
XXX-20XXX	Materials and Handling
7000 207000	Equipment
XXX-22XXX	Filters/ Separation
7000 227000	Equipment
XXX-24XXX	Agitators/ Mixers
XXX-25XXX	Reactors
XXX-26XXX	Hoppers/ Bins/ Chutes/ Silos
XXX-27XXX	Air Conditioning Units
XXX-29XXX	Silencers/ Stacks
XXX-30XXX	Sample Stations
XXX-41XXX	Concrete Pit/ Sumps
XXX-43XXX	Structures
XXX-44XXX	<b>Instruments &amp; Controls</b>
XXX-81XXX	Communication
7.000 027000	Equipment
XXX-83XXX	Leased Equipment



#### **Unit Name and Numbering**

Unit #	Name	Zone	Domain
5	Delayed Coker	7	7
7	Rose		2
8	LSR Naphtha Hydrotreater		2
9	Penex		2
10	Crude and Vacuum	1	1
11	Naphtha Hydrotreater		4
12	Platformer	4	4
14	Distillate Hydrotreater	4	4
15	Heavy Vacuum Gas Oil Hydrotreater	4	4
16	FCC Gasoline Merox	3	3
17	FCC LPG Merox	3	3
18	Light Straight Run Merox	5	5
19	Amine/Sour Water Stripper	5	5
20	Sulfur Recovery	5	5
21	Tail Gas	5	5
22	Saturates Gas 1 1		1
23	Propane Merox	1	1
24	Butane Merox	1	1
25	FCCU Cracking		3
26	FCC Gas Concentration		3
27	HF Alkylation 2		2
28	Butane Isomerization 2 2		2
30	Wet Gas Scrubber 3 3		3
31	Caustic Storage 3 3		3
32	DEA Regeneration 2 2		2
33	Sour Water Stripper 2 2		2
34	Sulfur Recovery 5 5		5
36	Steam Plant	1	1
37	Cooling Towers 13		13
38	Potable Water System 1 9		9
39	Plant Water Treatment 1 1		1
40	Plant and Instrument Air System 1 1		1
41	Intermediate Product Storage 1 1		1
42	North Steam Plant 3 3		3
43	Fuel Oil and Gas System 4 4		4
44	Sulfur and Asphalt Handling Facilities 6 Product Control		Product Control
45	Sulfur Plant #3	5	5



#### **Unit Name and Numbering**

Unit #	Unit # Name		Domain
46	Propylene Splitter	3	3
47	Amine Unit	5	5
48	Sour Water Stripper	5	5
50	Marine Docks (1 &2)	6	Product Control
55	Gasoline Desulfurization	7	7
56	Distillate Hydrotreater		8
59	Relief Flare System	3	3
60	Effluent Treating	4	4
63	Tank Farm and Spheres	6	Product Control
64	RxR and LPG Truck Racks	6	Product Control
65	LPG Rail/Truck Racks	6	Product Control
66	Refrigerated Butane Storage	6	Product Control
67	Gasoline Blending Facilities	6	Product Control
69	Lab	6	Product Control
70	Warehouse	2	N/A
71	Barge Dock #3	6	Product Control
77	Coke Handling System	7	7
205	Delayed Coking/ Ammonia Storage	7	8
210	Crude and Vacuum	1	9
211	Naphtha Hydrotreater NHT	10	10
212	Platformer	10	10
214			10
215	Hydrocracker HCU 10 10		10
220	Sulphur Recovery 5		5
221	Tail Gas	5	5
222	Saturates Gas	1	9
231	Caustic Storage	1	9
232	DEA Regeneration	5	5
233	Sour Water Stripper	5	5
234	Sulfur	5	5
236	Boiler/ Utilities	1	9
238	Potable Water	1	9
239	Plant Water 1		9
240	Plant/ Instrument Air	1	9
243	Fuel Gas treater 1 9		
247			5
259	Ground Flares	10	10
263	Tank Farm	6	Product Control



## **Unit Exclusion Zone Policy**

The intent of this policy is to formalize our current work practice of limiting access of non-essential personnel in process units during abnormal events.

- Shutdown Activities
- Startup activities.
- Unit Emergencies

#### Notifications

- A refinery wide announcement will be made on the radio system and loudspeakers whenever a process unit is entering, or removing, an Exclusion Zone.
- An announcement will be made at the beginning of each shift (0630 and 1830) for Exclusion Zones that extend past 1 shift.

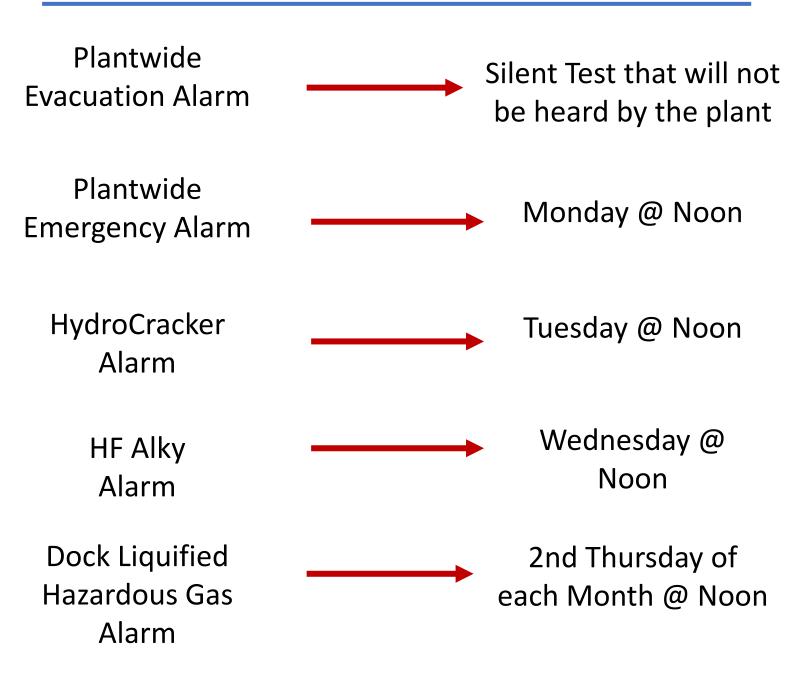
#### **Essential vs Non-Essential Personnel**

- **Critical** personnel deemed critical to the safe startup, shutdown, or response to a unit upset. Access into the restricted area can ONLY be granted by the unit operator.
- Non-Critical- Personnel deemed not immediately critical to the ongoing safe operation of a refinery process
  unit.

RESTRICTED ACCESS RESTRICTED ACCESS

# Security Information

### **Daily GVL REF Plantwide Alarm Tests**



The surrounding community also has a civil defense alarm which is tested at noon on the first Thursday of each month.



## Weapons Policy

The following are examples of weapons that are not allowed on site, including contractor parking areas.

- Firearms of any kind
- Explosives or incendiarydevices of any kind(including ammunition)
- Knives with a blade greater than 4" in length
- Taser Guns
- Machetes
- Swords
- Martial arts equipment
  - Bows & Arrows

- Brass Knuckles
- Billy Clubs
- Any item altered or constructed for the purpose of causing injury

in designated
parking areas
outside of the
refinery if the
following conditions
are met:

- Complete the "Firearm Approval Form"
- Attest he/she is in lawful possession
- 3. Firearm must be in a locked case and vehicle must remain locked
- 4. Park in designated parking area
- 5. Employee may not return to vehicle during their shift other than to exit premises for the day

Vehicles are subject to search while on Marathon property including contractor parking areas.



## Vehicle Driving Policy

# The following policies SHALL be adhered to while on MPC property:

- Seatbelts SHALL be worn when a vehicle is both equipped and in motion.
- All signage such as speed limits, stop signs, yield signs, and crosswalks, SHALL be adhered to while on MPC property.
- The Louisiana Refining Division of MPC is a "Hands Free" facility.
   While operating a vehicle, the use of cell phones and other electronic devices is prohibited.
- Vehicle operators SHALL use added caution while operating a vehicle on gravel surfaces, in low light conditions, and when in an area of increased work/personnel.
- Pedestrians and bicyclists have the right-of-way on roadways at LRD.

The use of any vehicles on LRD property is at the sole discretion of Marathon Petroleum. Any operation of vehicles in an unsafe manner or violations of the above-listed policies, may result in the revocation of those privileges.

#### **GVL VEHICLE INCIDENT REPORTING**

#### **Assess the Incident Scene:**

- If injuries occurred, follow the MPC injury reporting guidelines.
- If no injuries do not move the vehicles, contact Security (6-Security).
- Additionally, if the vehicle incident occurred within a unit battery limits contact unit operator and report incident.

#### Meet Security at the scene:

- Obtain vehicle operator and all witness statements.
- Take pictures for documentation.
- Assist Security in completing report.

#### **Finalize Documentation:**

- Forward all statements to MPC Safety Rep.
- Security will complete an Intelex Report

# Emergency Information



#### Reporting an Emergency

#### Emergencies can be reported via:

- plant telephone by dialing 2500
- Cell phone by dialing 985-535-2500
- by pressing and holding the Orange Emergency Button on a plant radio. (press/hold for 3 seconds)



#### State:

- Name,
- exact location
- nature of the emergency (Fire, toxic release, medical emergency, rescue, etc.).

After making contact with the SOC, you must then reset your radio.



Press and hold orange emergency button for 3 seconds to clear.



#### **Emergencies**

EMERGENCY LEVEL OVERVIEW			
LEVEL	OVERVIEW		
Level 1 – Unusual Event (No Off-Site Impact)	Slight to no danger to environment, property, surrounding community, and life.  Examples: small fire, small spill, medical emergencies		
Level 2 – Site Area Emergency (Potential Off-Site Impact)	Moderate danger to environment, property, surrounding community, and life.  Examples: large fire, medium to large hazardous material release		
Level 3 – General Emergency (Immediate Off-Site Impact)	Significant danger to environment, property, surrounding community, and life.  Examples: major fire that will require outside fire departments to respond, major release of hazardous materials, evacuation of refinery.		

Emergencies are reported via the Orange button on LRD plant radios.

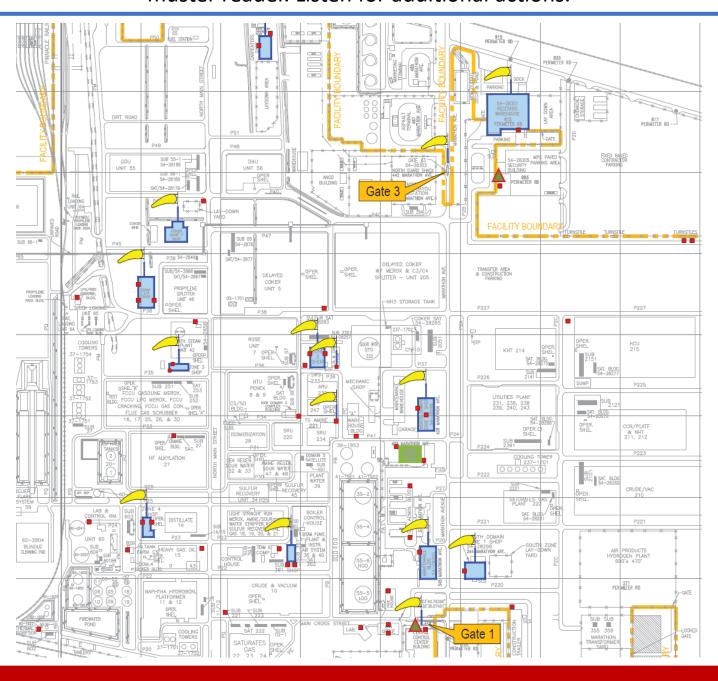
The Refinery Supervisor (001) will make the determination of the "level".

Level 2 emergencies require ALL personnel to report to and scan a muster reader.



### **Plant Wide Muster Map**

The plantwide alarm will initiate the muster/evacuation process. Determine wind direction and proceed to the nearest muster location and scan your badge at the muster reader. Listen for additional actions.



# Safety Information



#### **Refinery PPE Requirements**

**Hardhat** 

Goggles

(on person)

**H2S Monitor** 

10" from breathing zone

#### **FR Clothing**

Tucked in

Buttoned up

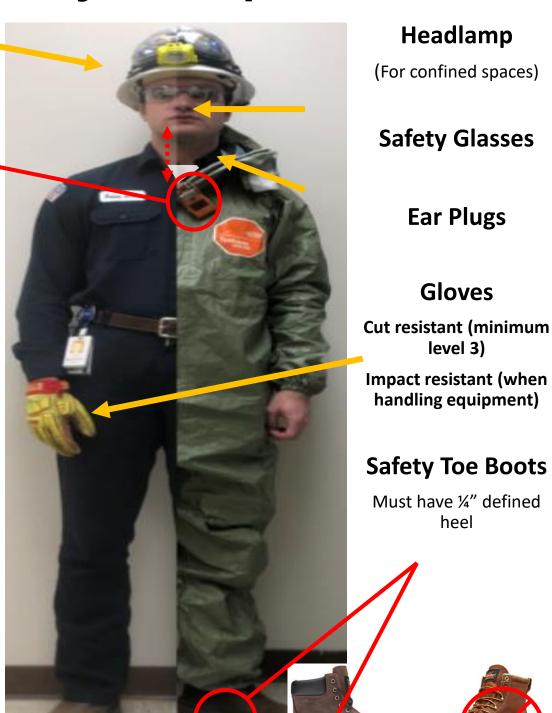
Sleeves rolled down

#### **Outer layer FR**

Disposable coveralls

Rain Gear

Natural fiber undergarments





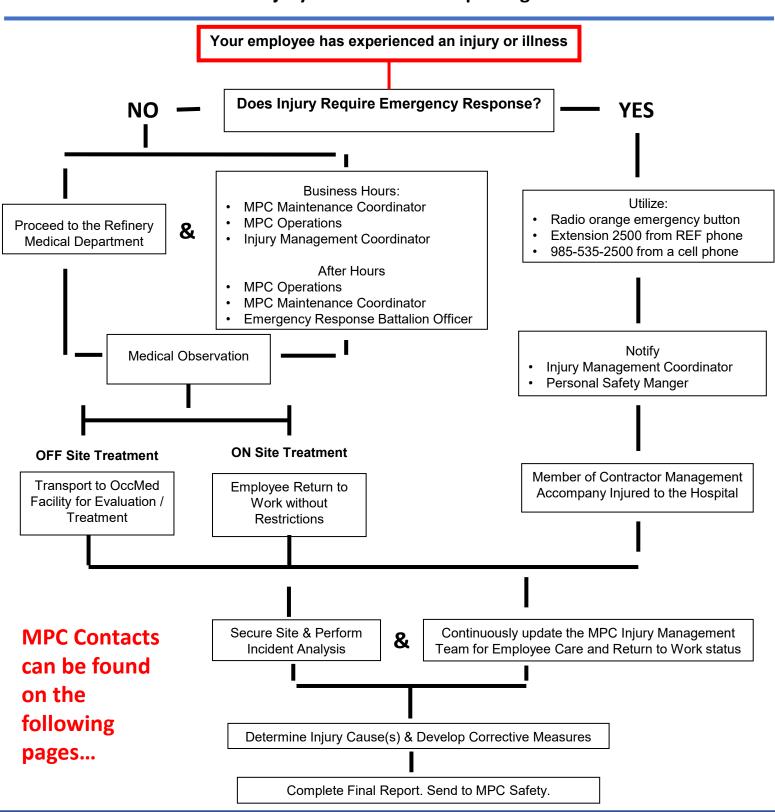
#### **Injury & Illness Notification and Reporting**

The Contractor's Injury Notification & Reporting Flow Chart shall be followed when conducting work activities on Marathon property.

- Inside the Marathon Petroleum Company Garyville Refinery Perimeter
  - Reference the Contractor's Injury Notification & Reporting Flow Chart
- Outside of the Marathon Petroleum Company Garyville Refinery Perimeter
  - (On Marathon Petroleum Property)
  - Reference the Contractor's Injury Notification & Reporting Flow Chart
  - Do Not call 911, as municipal emergency services work through GVL REF
- Report all injuries regardless of severity
- ➤ All emergencies and non-emergencies shall be immediately reported to the GVL Medical Department.
- Self-treating or delayed reporting is <u>not</u> an option
- ➤ The GVL Medical Dept. may refer your employee to an off-site evaluation once the initial MPC care has been provided.



#### **Contractor Injury Notification & Reporting Flow Chart**



#### **Injury & Illness Notification and Reporting**

#### Marathon - Garyville Refinery Contacts:

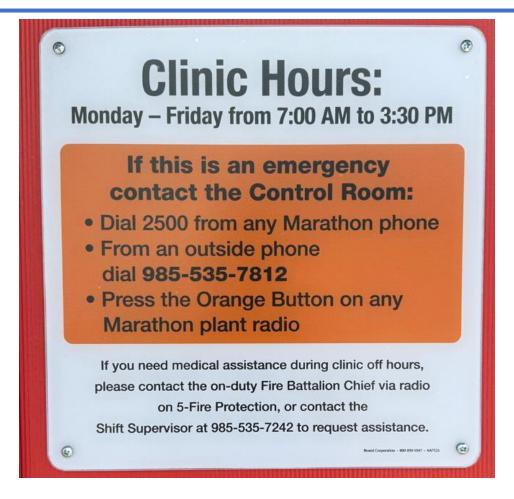
Department	Name	Contact	Email
Medical	Main Office	(985) 535-7305	
Medical	Jason Ghahramani	(985) 722-0667	jghahramani@marathonpetroleum.com
Medical	Lindsay Johnson	(504) 239-1845	ltjohnson@marathonpetroleum.com

Department	Name	Contact	Email
Safety	1. Sam Streacker	(419) 306-1057	spstreacker@marathonpetroleum.com
Safety	2. Amanda Fortie	(225) 218-3106	avfortie@marathonpetroleum.com
Safety	3. Patrick Williams	(281) 382-7255	pawilliams@marathonpetroleum.com

Role	Name	Contact	Email
Injury Mgmt.	1. Kelli Cazenave	(504) 313-0432	kbcazenave@marathonpetroleum.com
Injury Mgmt.	2. Russell Perkins	(504) 421-6494	RPerkins@marathonpetroleum.com
Injury Mgmt.	3. Travis Gregory	(504) 494-5761	tgregory@marathonpetroleum.com



#### **Injury & Illness Notification and Reporting Reporting**



After hours / weekends; onsite ERT Paramedics are available.

Who?	Contact:	
Fire Battalion Chief	Plant Radio: 5-Fire Protection	
(No Plant Radio? Notify any MPC Operations member)		
<b>GVL REF Operations Shift Supervisor</b>	(985) 535-7242	



#### **Medical Department Location**





## **H2S Alarm Reporting**

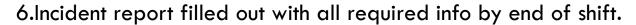
Any personal H<sub>2</sub>S detector alarm, regardless of respiratory protection must be documented.

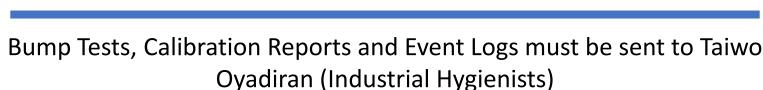
#### Include the following:

- maximum concentration,
- source of H<sub>2</sub>S,
- all personnel involved (including detector serial number), and
- personnel notified.

#### REPORTING PROCEDURE

- 1. Evacuate the area immediately, upwind/crosswind
- 2. Notify Owning Department, typically Operations.
- 3. Notify Supervisor
- 4.If exposed to 100 ppm or higher report to medical.
- 5.Recalibrate H2S monitor on the docking station ASAP.
  - This shall be complete prior to end of shift.









## **Contractor Orientation Class – Target 30**

The Garyville Refinery has established an instructor led orientation aimed to inform incoming workers (both English and Spanish speaking) of the GVL REF culture and expectations for working safely.

This orientation "Targets" the following employees within 30days of working at the Garyville Refinery:

- Contractor Business Partners designated as Short Service Workers (SSW).
- Criteria Includes:
  - Contractor Business Partners (CBP) who meet their respective company's SSW requirements.
  - Any Contractor Business Partner who has less than 6months' in industry/career.

Note: We welcome anyone to this class, including those outside of the noted criteria above.

#### **Expectations:**

- Contractor Business Partners are expected to track employees who meet the SSW criteria and schedule their participation within 30days.
- Contractor Business Partners are expected to track returning TAR EE's meeting the SSW criteria and schedule their participation within 30days of refinery normal operations.



## **Contractor Orientation Class – Target 30**

The Garyville Refinery has established an instructor led orientation aimed to inform incoming workers (both English and Spanish speaking) of the GVL REF culture and expectations for working safely.

#### Target30 Orientation Schedule

Weekly (Every Wednesday)

#### **English Class:**

- 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of each month
- 6:30am
- Safety Trailer

#### Spanish Class:

- 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of each month
- 6:30am
- Safety Trailer

Reach out to Travis Gregory (Personal Safety Professional) for questions.

Target 30 classes suspend during planned maintenance outages.

Find the Safety Trailer Map on the following slides.



#### **GVL REF Safety Trailer Location**





- Security Badging Building
- Gate 3
- Yellow Parking Lot



## **Contractor Safety Meetings**

#### **Weekly Contractor Safety Meeting:**

Each week, contractor safety meetings will cover the following:

- Key Lessons Learned
- Injury and Illness Trending
- Refinery Audit and BBS (Behavior-Based Safety) Data
- Special Topics

Attendance is mandatory for all dedicated **Contractor Safety Management and Dual-Role Contract Employees.** 

When: Every Wednesday at 9am Where: GVL REF Safety Trailer

Find the Safety Trailer Map on the following slide

#### **Monthly Contractor Safety Sequential Meeting**

Each week, contractor safety meetings will cover the following:

- Refinery Safety Performance & Refinery/Company Initiatives
- Review of Monthly Special Topics

Attendance is mandatory for all dedicated **Contractor Site Management**, **Contractor Safety Management**, and **Dual-Role Contract Employees**.

When: 3<sup>rd</sup> Wednesday of Every Month at 9am

Where: GVL REF Safety Trailer

Find the Safety Trailer Map on the following slide



#### **GVL REF Safety Trailer Location**





- Security Badging Building
- Gate 3
- Yellow Parking Lot



## LRD's 9 Life Critical Safety Rules



Safe Work Permit



Fall Protection



Confined Space Entry



Energy Isolation



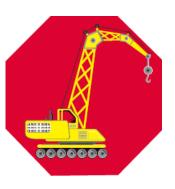
Hot Work



Process
Safety
(Bypassing
Safety Systems)



Alky PPE



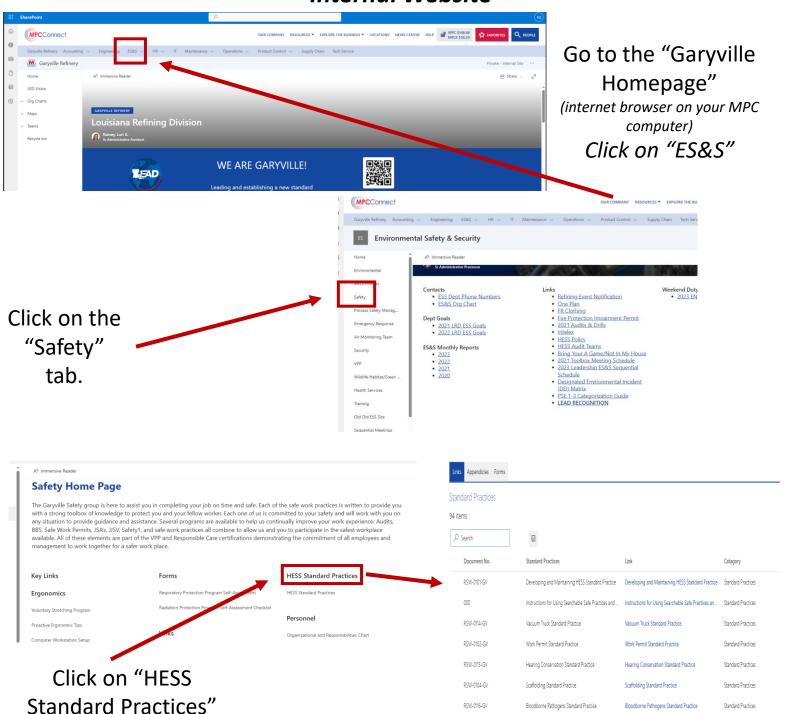
Cranes and Lifting



Electrical Safe Work Practices



# How to access MPC's Safe Work Practices ("RSW's") Internal Website





# How to access MPC's Safe Work Practices ("RSW's") External Website

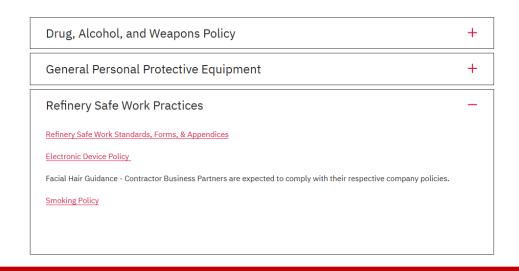
Marathon Petroleum Refinery Contractor Website

Search for the Garyville Refinery



Find Refinery Safe Work Practices

#### **Step 2: What to Know before Arriving Onsite**

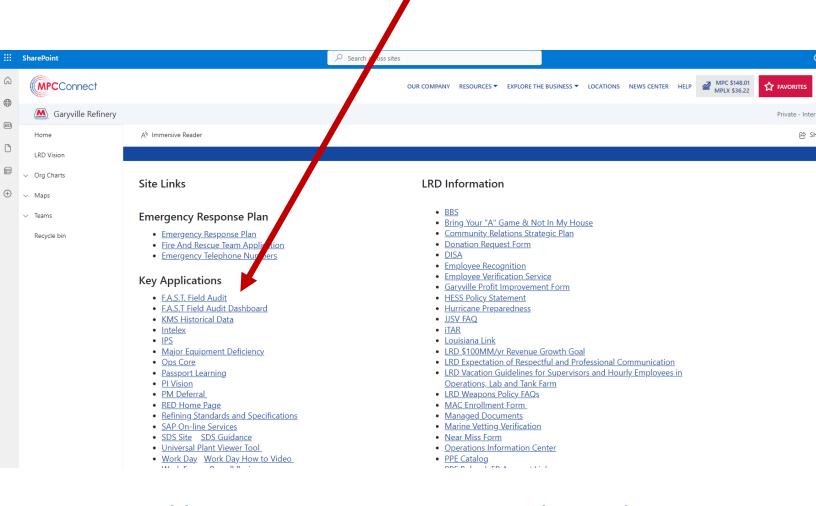




#### **Contractor Audit Dashboard Access**

#### Internal Website

When you navigate to this page via the link below, click on "Field Auditing Scoring Tool" to view audit dashboard.



http://ww7.mpcconnect.com/sites/ref-essorg/Pages/default.aspx



#### **Contractor Audit Dashboard**

#### **External Website**

Marathon Refinery Contractor website

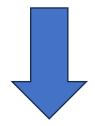
Marathon Petroleum Refinery Contractor Website



Scroll to the bottom of the page

FAST DATA via external link

### Links



FAST Dashboard (Audit Info)

**Refining Standards & Specifications** 

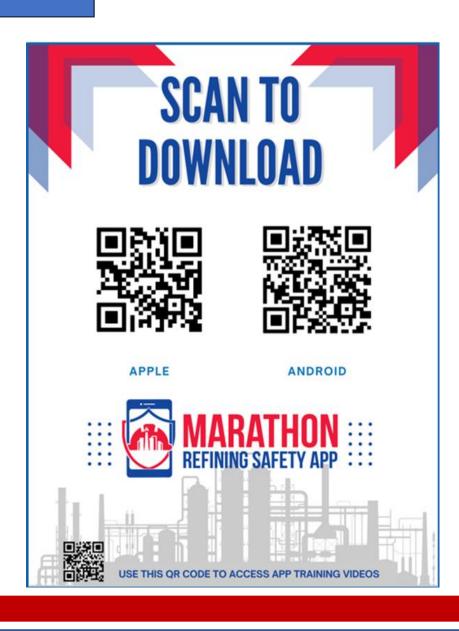


## **Marathon Refining Safety App**

Mobile Phone App serving as a dedicated quick reference for GVL Refinery Fundamentals.

#### References include, but are not limited to:

- Safety Professional Contacts
- Emergency Contacts
- Refinery Contractor Website
- Refinery Policies & Standards
- Interactive Tools
- Links
  - FAST
  - SNAG'N



## Contractor Safety Leadership Committee

## THE HIVE



### **Mission Statement**

The Louisiana Refining Division (LRD) has established a Contractor Safety Leadership Committee Team is complied of nested and long-term contractor safety representatives.

The Contractor Safety Leadership Committee Team is known as;

THE HIVE.

### THE HIVE Goals

- 1. Act as a resource to resolve health and safety issues by creating active committees aimed directly at problems facing MPC and Contractor employees at LRD.
- 2. Act as the voice of the contractor safety representatives while working as a cohesive team with both the LRD Safety Team and Refinery Leadership Teams.
- 3. Work together with LRD Safety Representatives on any proposed or actual changes in health and safety policies, practices, and procedures proposed by the various committees.
- 4. Conduct weekly Tier 1 audits on a cross section of Contractors performing work at LRD with a focus on human behavior rather than on policy and practice violations.
  - a. Track and report our weekly audit findings performed by the group.

# Contractor Notification Portal



### **RYVER**

The Louisiana Refining Division (LRD) has established a Contractor Communication Portal called "Ryver".

All incoming Contractor Site Leadership and Contractor Safety Management should request access to receive important notifications.

### **How Do I Gain Access?**

- All email addresses requesting access should be forward to the Contractor Safety Program Owner – Safety Department
  - Travis Gregory tgregory@marathonpetroleum.com
- 2. Each email provided will receive a link to establish an account this link expires in 30days.
- 3. Create an account
- 4. Upon each sign in, Ryver will ask for the "organization". The organization is marathon not case sensitive.

Ryver can be access from a desktop or Mobile App



### **Incident Investigations**

Marathon classifies all of their incidents. They will be classified with one of the following 5 categories. (CAT 4 being the most severe)

CAT 0, CAT 1, CAT 2, CAT 3, CAT 4

All incidents are reported via INTELEX and are discussed in the morning meeting. During this time each incident is given a classification.

If a contractor is involved with the incident (CAT 1-4), a contractor representative will participate in the investigation. (Typically the site safety supervisor for the contract company)

Incidents classified as CAT 2 and above require a formal investigation. The investigation includes utilizing Taproot and developing a Snap Chart of the entire event. This will be shared with the Refinery Leadership Team (RLT).

How
Can You
Help?

Gather witness statements, JSA's,
Copy of Work Permit, Copy of
associated Policies/Procedures
Training Records, etc. Remain open
and honest during investigation

Download any QR
Scanner App
Scan the QR Code
Complete the
Survey and SUBMIT!



Scan Here to Report!

### What is SNAG'N?

### **Safety Suggestion:**

An area that needs attention to improve the safety of personnel or the refinery in general.

### Not In My House:

Recognizing Operations & Salaried MPC Employees

### A-Game:

Recognizing Maintenance & Contract Employees

### **Good Catch**:

Observations of an individual, or crew, performing their work in an exceptionally safe manner, helping others or positive comments.

### **Near Miss:**

An unplanned event that has the potential to cause, but does not actually result in injury, environmental/equipment damage or an interruption to operation.

# Environmental Information



# Environmental must notify the applicable agency within 15 minutes of the event!

- Any unplanned release to atmosphere (liquid or vapor)
- Any unplanned event resulting in flaring (ex. Unit upsets, startup/shutdown, equipment failure)
- Spills to the slab, ground, ditch, or Mississippi River
- Visible sheen or solids in the Mississippi River
- Visible sheen or solids in any of the storm water ditches

Notify your supervisor immediately of any spills/releases! Immediate Notification means within 5-10 minutes of the event.



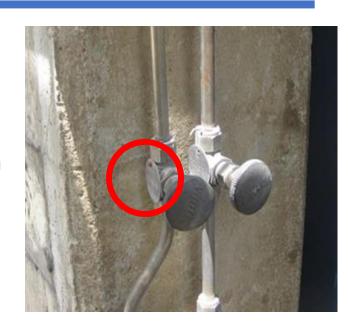






## Leak Detection And Repair (LDAR)

- Marathon uses a contractor to monitor all valves, pumps, compressors, and some flanges in hydrocarbon service monthly.
- Each component in the LDAR program (pumps, valves, etc.) must have a stainless-steel tag attached to it.
  - If you find one, please return it to the Environmental Department.



- Orange Leak tags (to the right) are required when a component is found leaking. It must remain in place for two months after the valve is initially found to be leaking.
  - If you find one on the ground, please turn it into the environmental department.
  - Please ask before removing an orange tag (even if the data is old)





## Leak Detection And Repair (LDAR)

 If you see a pipe missing a plug, please let Operations, or your Maintenance contact know. This could potentially be an Open Ended Line (OEL)









### Portable Containers & Frac Tanks

- All containers with the capacity to store 55 gallons or greater require secondary containment.
- Position portable containers within areas that drain to the oily water sewer system.
- When storing portable containers outside the oily water sewer system, secondary containment must be provided to contain 110% of the largest container, i.e. a plastic berm or spill pallet.
- Frac tanks must have a 6" containment berm
  - Must be located inside of either a tank dike or within the oily water sewer system
  - Frac tank and berm must be inspected by Operations once per day for spills, leaks, and accumulation of rain water
  - Sewer covers must be placed over nearby storm water drains







### **Storm Water Drains**

- Storm water runoff that falls on gravel or grassy areas and parking lots goes to ditches to be directly discharged into the environment
- Stormwater sewers are Blue
- Since this runoff gets no treatment, it is imperative that activities that could result in pollutants contaminating the storm water not take place in these areas
- NEVER RINSE ANYTHING INTO THE STORM WATER DRAINS
- Chemicals should always be stored on a paved area or have secondary containment
- If maintenance takes place around the storm water system,
   all blue drains in the area must be covered





### **WASTE**

- ALL CONTAINERS MUST BE LABELED
- Divided into 3 categories:
  - Non-Hazardous
  - > Hazardous
  - Universal

Non-Hazardous waste – items that can be disposed of in a normal landfill

- Liquids are prohibited at all landfills
- Used shop rags, oily PPE, and other oily trash should be placed in "Oily Trash" containers for disposal
- Bulk Containers must have "Non-Hazardous Waste" label

Universal Waste - more cost effective to dispose as universal waste

- Batteries
- Mercury-Containing Equipment
- > Fluorescent Light Bulbs

Disposal at Warehouse M









### **Aerosol Cans & Leather PPE**

- While these are not hazardous wastes at your house, they must be treated as such at the refinery.
- ALL Leather PPE and Aerosol Cans must be placed in red Satellite Accumulation containers.
  - This includes gloves, welding apparel, and boots.

Do NOT throw away aerosol cans or leather items in

plant trash.

